

The Clinic at Elm Lake, P.A.

Annual Update and Questionnaire

In order to serve our employer clients and their workforce most effectively, we are contacting all employers who have utilized The Clinic at Elm Lake's services during the past year. Please complete and return this form via fax, (662) 241-5450, or mail. Thank you.

I. Information Update

Company Name	
Company Contact	
Address	
Telephone	
Fax	
Availability of modified duty	
Approximate workforce size	

II. Experience with The Clinic at Elm Lake.

1. What is your overall opinion of The Clinic at Elm Lake?

2. What do you like best about The Clinic at Elm Lake?

3. What does The Clinic at Elm Lake need to do to be even more valuable to your company and other companies in the area?

4. On a scale of 5 to 1, where 5=extremely pleased and 1= not pleased at all, how satisfied are you with the following services offered by The Clinic at Elm Lake?

	5	4	3	2	1
Appointment availability					
Patient waiting time					
Patient Parking					
Answering billing questions					
Staff professionalism and courtesy					
Employee results turnaround time					
Facilitating early return-to-work					
Medical skills: experience of physician staff					
Clinical skills: experience of nursing staff					
The quality of your medical care					
Your overall experience in our clinic					
Would you recommend our clinic to others?					

*** Please use the back of this page for any questions, comments or concerns. ***

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